

Human Resources:

BCBS: Important Benefit and Health Care Updates

This [brochure](#) provides important benefit information and health care updates to all covered members with BlueCross BlueShield of Massachusetts. Members include employees and their covered spouse and dependent children. The following will highlight the topics covered:

- Members Rights and Responsibilities
- Confidentiality and Your Privacy Rights
- BCBS Claim Summary...It's Not a Bill
- The Women's Health and Cancer Rights Act of 1998
- BCBS Grievance Process
- BCBS Member Central (www.bluecrossma.com/membercentral)
- Preventive Screening Guidelines

Related Files

» [BCBS 'For Your Benefit' Brochure](#)

[BlueCross BlueShield - Wellness Programs](#)

Learn about programs that Blue Cross Blue Shield of Massachusetts has created to help you stay healthy. Visit the Healthy Living section on BCBS Members Central site.

[BlueCross BlueShield - Member Self-Service](#)

Member Self-Service gives you quick, secure access to your personal health care information and the resources you need to make informed, healthy choices.

[A Healthy Me](#)

A healthy approach to fitness, family and fun.

[Personal Health Assessment \(PHA\) Instructions](#)

Taking or updating your Personal Health Assessment (PHA) can give you important information to help you plan for better health by uncovering areas of your health that need attention. Knowing and taking action to change your health condition can pay dividends for you in both your health condition and in keeping health care costs down over the long term. To participate, please read the instructions and visit [Blue Cross Blue Shield Member Self Service](#).

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